



TRAVEL RISKS IN HIGHER EDUCATION

OR, WHAT, ME WORRY?

GARY LANGSDALE, PENN STATE UNIVERSITY

10/11/2013



PENN STATE BY THE NUMBERS

- 8 million sq. ft. of janitored floor surface
- 3 million gallons of water, in and out, daily
- 107,000-seat football stadium with 35,000 parking spaces
- 43,000 newly-arrived 18-21 year-olds
- 16,000 faculty & staff
- 15,000 beds in 56 residence halls
- 12,000 farm & research animals (not counting lab rodents)
- 3,091 fire extinguishers
- 1,700 licensed motor vehicles
- 300 elevators
- 31 mi. paved roads, 23 mi. walkways
- 2 hotels/conference centers, and...
- One nuclear reactor



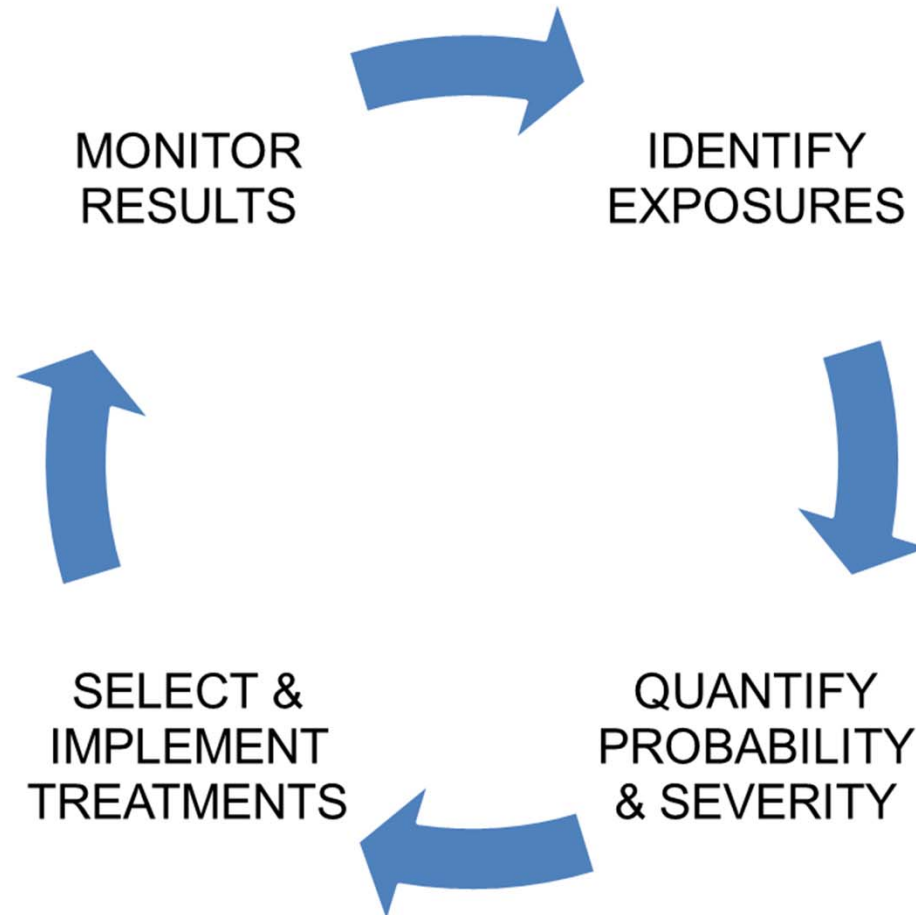


PLUS...

- MULTIPLY THESE FIGURES (EXCEPT FOR THE FOOTBALL STADIUM AND THE NUCLEAR REACTOR) BY 21 OTHER CAMPUSES THROUGHOUT THE STATE, INCLUDING A 600-BED ACADEMIC MEDICAL CENTER AND A TWO-CAMPUS LAW SCHOOL.
- AND, **EVERYONE WANTS TO TRAVEL!!**



THE RISK MANAGEMENT CYCLE



CLASSIC RISK TREATMENT

- **AVOID**
 - **REDUCE**
 - **TRANSFER**
 - **ASSUME**
- (AND, IN SOME CASES)
- **INSURE**



YOU ARE THE RISK MANAGER!

- IN YOUR DAILY ACTIVITIES ON BEHALF OF YOUR UNIVERSITY
- INTERACTION WITH STAFF, STUDENTS, VENDORS, VISITORS AND VOLUNTEERS
- **LET COMMON SENSE BE YOUR GUIDE!**
- YOUR RISK MANAGEMENT DEPT. IS A GREAT TECHNICAL RESOURCE TO ASSIST YOU WITH PLANNING, AND TROUBLE



INTERNATIONAL TRAVEL

- U.S. STATE DEPARTMENT IS ALSO A RESOURCE.
- SAMPLE POLICY: UNDERGRADUATE STUDENTS MAY NOT TRAVEL TO COUNTRIES WITH A U.S. STATE DEPARTMENT “TRAVEL WARNING”, EXCEPT FOR PETITIONERS.
- **FACULTY INTENDING TO TRAVEL TO CERTAIN COUNTRIES (OFAC, DANGEROUS) SHOULD OBTAIN APPROVAL.**
- GREAT WEBSITE FOR INTERNATIONAL ISSUES: I’LL BET YOUR RISK MANAGER HAS ONE!





World Watch

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South Africa

THREAT LEVEL
4 HIGH



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South Africa Events

- 10/14/2010
[UNIONS ACCEPT WAGE OFFER TO END CIVIL SERVANTS STRIKE](#)
- 10/13/2010
[MOB KILLS MOBILE PHONE THIEVES IN LIMPOPO](#)
- 10/10/2010
[MAN THROWS GRENADE AT RELIGIOUS CONGREGATION IN GAUTENG](#)
- 10/7/2010
[PRESIDENT'S APPROVAL RATING FALLS](#)



Executive Summary

South Africa is Africa's richest and most developed country. All major cities have modern, world-class hotels, tourist facilities and services and amenities equal to those offered in Western countries. South Africa also has one of the most stable political systems in Africa. The African National Congress (ANC) continues to dominate South African politics, as it won the April 2009 general election with 66 percent of the vote. The National Assembly elected ANC party leader Jacob Zuma as the country's president. The next election will be held in 2014.

The country's economy is "two-tiered," consisting of an informal and formal economy. The majority of the population operates within the informal economy, which is plagued by the legacy of inadequate distribution of wealth during the apartheid era. Approximately 25 percent of South Africans are unemployed and 50 percent are still living in poverty. The government, however, has vowed to undertake reforms -- including moves to increase foreign investment, create jobs and stimulate growth -- to correct these problems. Mining, manufacturing, services and agriculture dominate South Africa's formal economy.

Facts

- Official Country Name:** Republic of South Africa
- Type Of Government:** Republic
- Leadership:** President Jacob Zuma
- Capital:** Pretoria (administrative)
- Official Language:** Afrikaans, English and 9 other official languages
- Population:** 49.3 million (2009)
- Ethnic Divisions:** Black African (79%), white (9.6%), Coloured (8.9%) and Indian/Asian (2.5%)
- Growth:** -1.8% (2009)

MORE ROUTINE TRIPS

- TRIP SPONSORED BY UNIVERSITY, AND STUDENTS ARE GOING? MUST BE ACCOMPANIED BY FACULTY/STAFF, WITH FEW EXCEPTIONS.
- DRIVING? VEHICLE MUST BE DRIVEN BY UNIVERSITY EMPLOYEE >21 YEARS OLD. MAXI-VAN? MUST BE >25 AND COMPLETE A TUTORIAL.
- STUDENTS WANT TO TRAVEL SEPARATELY? FINE, AS LONG AS THE UNIVERSITY OFFERS TRANSPORTATION. NO FORCED CARPOOLING!



DO YOUR TRAVELERS KNOW?

- THE UNIVERSITY CODE OF CONDUCT APPLIES IN TIMES SQUARE, OR TIMBUKTU!
- DO YOUR FACULTY KNOW WHAT TO DO IF A STUDENT IS INJURED, IMPRISONED, MISSING?
- DO YOUR ***STUDENTS*** KNOW WHAT TO DO IF THE FACULTY IS SICK, IMPRISONED, MISSING?



BAD WEEK IN THE OFFICE

- MONDAY – ROME, ITALY: STUDENT STABBED IN 3:00am BAR FIGHT.
- TUESDAY – TOKYO, JAPAN: STUDENT JAILED FOR 10 DAYS, FOR BRANDISHING A KNIFE AT POLICE.
- WEDNESDAY – ATHENS, GREECE: STUDENT WALKING ON SIDEWALK, STRUCK BY CAR.
- THURSDAY – BARCELONA, SPAIN: STUDENT REPORTS BEING DRUGGED, DATE-RAPED.
- FRIDAY – LONDON, ENGLAND: STUDENT'S PURSE STOLEN FROM STARBUCKS!



CAMPUS TRAVEL REGISTRY

- ARE BECOMING MORE POPULAR WITH ADMINISTRATORS; FACULTY, NOT SO MUCH.
- AS A PRACTICAL MATTER, DO YOU **REALLY** KNOW WHERE YOUR TRAVELERS ARE?
- DO YOU HAVE THE RESOURCES TO GET THEM OUT SAFELY?



YOUR RISK MANAGER HAS RESOURCES: THE UNIVERSITY RISK & INSURANCE MANAGEMENT SOCIETY

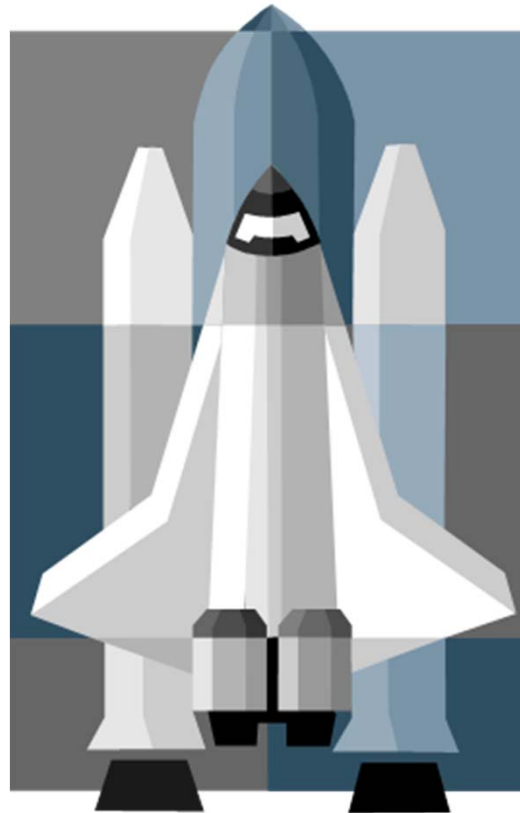


ANOTHER GOOD WEBSITE: (your risk management department)

- CALL ANYTIME WITH QUESTIONS –
 - 814-xxx-xxxx (OFFICE)
- CALL 24/7 IF THERE IS A DISASTER –
- 814-xxx-xxxx (GARY'S MOBILE PHONE)



TRAVEL SAFELY!



ANY QUESTIONS?

